

## QUALITY POLICY STATEMENT

**CleanNet Australia** will document, implement, monitor and continuously improve all business processes within the company, through input from employees, regular Management Review meetings and internal audits of our AS/NZS ISO:9001-2008 Quality Management System.

All Managers/Supervisors are responsible for ensuring that all personnel under their control are aware of, and work in harmony with the CleanNet Australia's quality objectives.

Senior Management are responsible for ensuring that CleanNet Australia's service meets the clients expectations and requirements, through review of compliance to process, scope, budget and timeframes.

The Managing Director is responsible for the management of the Quality System and for ensuring that Management and Supervisors are aware of all audit findings and resultant corrective/preventative action and material changes to the business processes.

CleanNet Australia has a management structure in place with clearly defined responsibilities and reporting lines, which facilitates the definition and achievement of the Company's quality objectives.

The above framework allows us to improve our effectiveness in: -

- Supplying business solutions that meet or exceed customer requirements and expectations
- Promoting "best practice", as reviewed and agreed by senior management, as part of our normal business process
- Reviewing our QMS with the aim of facilitating continuous improvement of our systems and of service delivery
- Providing an environment in which employees are given the opportunity to improve their skills and progress their career within the company, through regular appraisals and relevant training
- Identifying and complying with all relevant Federal and State statutory and regulatory requirements

It is the intention of CleanNet Australia to encourage the personal commitment of all staff to the objectives of the QMS and to embrace the agreed working practices as part of their daily responsibilities.



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**CleanNet Australia**  
**Managing Director**  
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